Bisnode preparedness for Coronavirus

Business Continuity Management

What is Bisnode´s overall Business Continuity statement?

A Corona task force has been established and will ensure that we constantly monitor the situation. We have a solid Business Continuity Plan in place covering, among other things, pandemic/biological preparedness. Since the plan contains information that is considered business sensitive, it is for internal use only.

We have a clear strategy for mitigating the possible effects of the Coronavirus and ensuring system availability. This includes, among other things, making all stored data and applications available in the cloud, allowing staff to access work applications, email and data securely from both office and home in case of a quarantine situation.

The measures and steps we take are in alignment with guidelines given by local authorities and the WHO.

Bisnode introduced measures to minimize or prevent a potential outbreak.

Bisnode is following the local health authority guidance in all 19 of our markets. All Bisnode employees were recommended to work from home as of Monday 16 March. Each employee that is responsible for managing aspects of our business is able to continue secure administration and work without physical access to the corporate location.

Both local crisis management teams and an overall Bisnode Corona Task Force have been active for quite some time. The focus has been on monitoring developments both locally and across our markets collectively, so we are able to make decisions and communicate them in an agile way (locally and across the Bisnode Group).

One of the benefits of cloud services is the ability to scale dynamically, including supply chain utilization, reallocation of infrastructure resources and redistribution. Bisnode has strong technical partners such as Amazon Webservices, Microsoft, CGI and OvH. All our providers have also established comprehensive business and service continuity programs.

A general principle of cloud service operations is remote management and administration. We see no effect on our ability to manage Bisnode´s systems that are used to deliver our products and services. For a company of our size, Bisnode has adequate capacity for staff to work remotely. Bisnode´s general guiding principles for Business Continuity are "Protect human life", "Secure continued business operations" and "Protect brand".

Bisnode has performed an assessment and analysis of the business impact of a potential outbreak amongst its employees, consultants or suppliers.

Bisnode has business operations in 19 countries across the EU, with individuals who are capable of maintaining and managing our services. Employees responsible for such tasks all have access to necessary resources to take action from home or the office. A geographically decentralized organization allows for adequate support should issues arise and ensures that resources are available should individuals fall ill. As one of the leading companies in data and analytics we have the capability to ensure continued operations with specialists in relevant disciplines, with local diversity across the markets where Bisnode is present and with very well positioned technology partners.

Bisnode has identified a possible business recovery strategy if such an outbreak occurs.

Bisnode has established a solid Business Continuity Management and Crisis Management that includes **Business Continuity Policy, Business Impact Analysis Methodology, Business Continuity Strategy, Business Continuity Plan** to define precisely how Bisnode will manage incidents in the case of a disaster or other disruptive incident, and an **Incident Response Plan**.

Do you have any questions? Please get in touch with your regular point of contact or reach out to our customer service.